



Genio MAX

MY FIRST LAPTOP
SPECIALLY DESIGNED FOR KIDS



Instruction Manual

For additional help, please visit
<https://www.vtech.co.uk/tutorials/genio>

VTech understands that a child's needs and abilities change as they grow and with that in mind we develop our toys to teach and entertain at just the right level...

vtech Baby

Toys that will stimulate their interest in different textures, sounds and colours

I am...

...responding to colours, sounds and textures

...understanding cause and effect

...learning to touch, reach, grasp, sit-up, crawl and toddle

Birth-36 months



Pre-School

Interactive toys to develop their imagination and encourage language development

I want...

...to get ready for school by starting to learn the alphabet and counting

...my learning to be as fun, easy and exciting as can be

...to show my creativity with drawing and music so my whole brain develops

3-6 years



Electronic Learning Computers

Cool, aspirational and inspiring computers for curriculum related learning

I need...

...challenging activities that can keep pace with my growing mind

...intelligent technology that adapts to my level of learning

...National Curriculum based content to support what I'm learning at school

4-10 years



To learn more about this and other VTech® products, visit www.vtech.co.uk

Getting Started

Set up a user profile so your children can enjoy all the activities and games¹ provided by Genio MAX, My First Laptop.

- 1. CHARGE** your **Genio MAX** using the supplied power adaptor. A red light indicates charging is in progress. The light will change to green when the device is fully charged. A full charge will take about 4 hours. The battery should be fully charged before first use or before attempting a firmware update.
- 2. CREATE** the first user profile and set the system Date and Time. You may also want to set a passcode to keep the profile secure.
- 3. UNLOCK** the VTech Web Browser and Learning Lodge™ apps with the Parental Controls.
 - Connect to Wi-Fi² in Device Settings >> Wi-Fi Settings.
 - Unlock the VTech Web Browser under Child Profile Manager >> App Permissions.
 - Register or login to a Learning Lodge™ account in Learning Lodge™ Account Registration, and make sure Learning Lodge™ is unlocked under Child Profile Manager >> App Permissions.
- 4. EXPLORE** the word processor, learn with revision sheets, enjoy fun learning games and more!

¹ Product registration must be completed before the Learning Lodge™ app and downloadable content can be accessed.

² Supports Wi-Fi 2.4Ghz 802.11 b/g/n only.

Introduction

Genio MAX, My First Laptop, introduces children into the world of computers and the Internet in a safe way. There are over 80 activities and games included that children can interact with using the real mouse and QWERTY keyboard.

With the pre-loaded word processor, children can create their own written documents. Templates are provided to offer an easy way for children to create greetings cards, letters and other types of document. Export and save the documents to a microSD card (not included) for printing.

There are 20 printable Revision Sheets available to help children study maths, language, history and more. Creative topics are also included for fun activities, including origami.

A kid-friendly Web Browser is pre-loaded, so children can search for more information to help with their studies online. Using the Diary and Calendar provided, this laptop can also help children develop autonomy and learn about forward planning.

For leisure time, children can use **Genio MAX** to enjoy their favourite music and videos, or play the 40+ games and e-books included.

Included in This Package

- **Genio MAX, My First Laptop** with 7" screen and wired optical mouse
- 1 Power adaptor
- 1 Instruction Manual

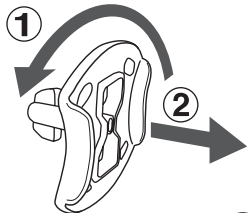
WARNING:

All packing materials such as tape, plastic sheets, packaging locks, removable tags, cable ties, cords and packaging screws are not part of this toy and should be discarded for your child's safety.

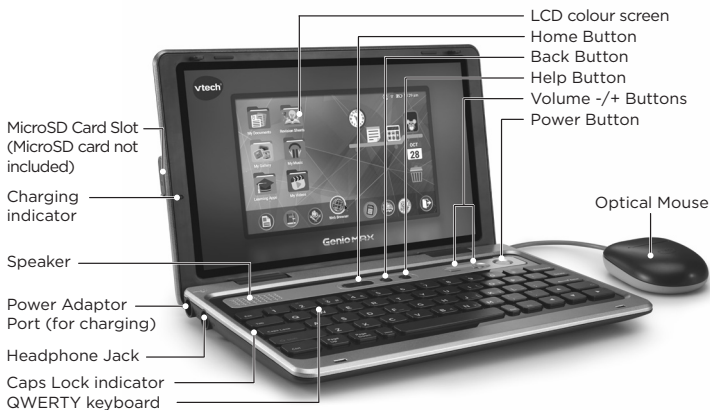
NOTE: Please keep this Instruction Manual as it contains important information.

Unlock the Packaging Locks

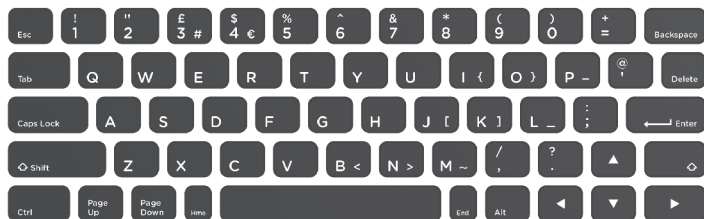
- ① Rotate the packaging locks 90 degrees anti-clockwise.
- ② Pull out the packaging locks and discard.



Key Features


















Keyboard layout



Genio MAX is equipped with a full QWERTY keyboard which is similar to a typical computer keyboard.

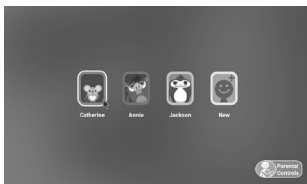
In addition to the letter and number keys, there are also some function keys:

Function keys:	Function description:
	Esc: Close a dialogue box, pop up menu or pull down menu.
	Tab: When typing, use this key to insert a tab stop at the beginning of a line.
	Caps Lock: When the Caps Lock is ON and the Caps Lock indicator is illuminated, all letters will be typed in capitals.
	Page Up: If a scroll bar is available, this will scroll the screen upwards by one page.
	Page Down: If a scroll bar is available, this will scroll the screen downwards by one page.
	Hme (Home): When typing, return the cursor to the beginning of the current line. When reviewing a document with a scroll bar, press this key to reset the scroll bar to the top of the page.
	Space Bar: When typing, insert a space between words, letters or numbers.
	Shift: Press this key together with a letter key to capitalise the letter. You can also use this key to access the alternate letters or symbols of matching colour text.

	<p>Ctrl: Press this key together with other keys to perform shortcut functions in the Word Processor. Please refer to table below for more details.</p> <table border="1" data-bbox="346 161 902 806"> <thead> <tr> <th colspan="2">Operations</th></tr> <tr> <th>Input</th><th>Action</th></tr> </thead> <tbody> <tr> <td>Ctrl + C</td><td>Copy</td></tr> <tr> <td>Ctrl + V</td><td>Paste</td></tr> <tr> <td>Ctrl + X</td><td>Cut</td></tr> <tr> <td>Ctrl + Z</td><td>Undo</td></tr> <tr> <td>Ctrl + B</td><td>Bold</td></tr> <tr> <td>Ctrl + I</td><td>Italic</td></tr> <tr> <td>Ctrl + U</td><td>Underline</td></tr> <tr> <td>Ctrl + A</td><td>Select All</td></tr> <tr> <td>Ctrl + N</td><td>Start with a new file</td></tr> <tr> <td>Ctrl + O</td><td>Open saved file</td></tr> <tr> <td>Ctrl + S</td><td>Save the current working file</td></tr> <tr> <td>Ctrl + P</td><td>Export to print</td></tr> </tbody> </table>	Operations		Input	Action	Ctrl + C	Copy	Ctrl + V	Paste	Ctrl + X	Cut	Ctrl + Z	Undo	Ctrl + B	Bold	Ctrl + I	Italic	Ctrl + U	Underline	Ctrl + A	Select All	Ctrl + N	Start with a new file	Ctrl + O	Open saved file	Ctrl + S	Save the current working file	Ctrl + P	Export to print
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	<p>Alt: Use this key to access the alternate letters or symbols of matching colour text.</p>																												
	<p>Arrow Keys: When typing, use these keys to move the cursor up, down, left or right, respectively.</p>																												
	<p>Enter: When typing, press this to add a new line. You can also press this key to confirm a selection.</p>																												
	<p>Delete: Delete the current character or space to the right of the cursor.</p>																												
	<p>Backspace: Erase the character or space to the left of the cursor.</p>																												

Parental Controls

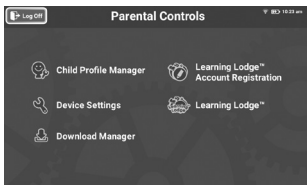
To enter Parental Controls, click the Parental Controls icon at the bottom right corner of the profile selection screen.



Using Parental Controls, you can control the way your children play by adding or removing apps, setting time limits, managing access to the Web, and adjusting device settings. If your child has forgotten the passcode they have set, you can also help them to reset the passcode here.

Adding or Removing Apps

Browse Learning Lodge™ for a selection of age-appropriate, educational apps that have been approved by **VTech®** learning experts. Manage any content purchased from Learning Lodge™ in Download Manager.



Setting Time Limits

Select **Time Limits** under **Child Profile Manager** to limit the amount of time your children can play each day, or to mark certain hours of the day as off limits.

Note: We recommend the use of these screen Time Limits. For more information and some easy to follow tips on screen time for both parents & children please refer to www.vtech.co.uk/screentime.

Managing Web Access

By default, the Web Browser is OFF until enabled through the passcode-protected **App Permissions** under **Child Profile Manager**. Although **VTech®** makes every effort to ensure a child-friendly browsing environment, the content of individual websites may change without VTech's knowledge. Please be sure to monitor your child's online experience.

Resetting Child Passcode

If your child has forgotten the passcode they have set, please enter **Reset Child Passcode** under **Child Profile Manager** and click the Reset icon to remove the existing passcode.



If You Forget Your Parental Controls Passcode

If you forget your passcode for Parental Controls, go to the passcode screen, press the **Down Arrow key, Spacebar, Delete key** and **Help button** at the same time. Then, your passcode will be removed and you can set a new **Parent** passcode.

Additional Information

Charging your Genio MAX, My First Laptop

To charge **Genio MAX**, connect the supplied power adaptor to the Power Adaptor Port on the device. Then, plug the adaptor into a power socket.

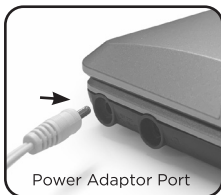
Note: Genio MAX's battery life when fully charged is approximately 1.5 hours in normal use. The battery life can vary depending on factors including screen brightness, sound volume and applications used (videos and web browsing applications consume more battery power). We recommend using the AC adaptor for longer periods of play.

Power Adaptor Specifications

Output: 5V DC 



WARNING: For the purposes of recharging the battery, only use the power supply provided with this toy.

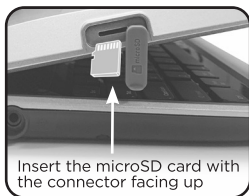
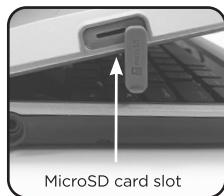




PROTECT YOUR HEARING: Long-term exposure to loud sounds, at high volume, may result in permanent hearing loss. When using headphones or ear buds, it is recommended that the product is listened to at lower volumes for shorter periods of time. Set the volume while in a quiet environment; turn the volume down if you cannot hear people speaking near you. Limit the listening time to 90 minutes, followed by a quiet period. The louder the volume, the less time required before your hearing may be affected. If you experience ringing in your ears or hear muffled speech, stop listening and have your hearing checked.

Inserting a MicroSD Card

You can insert a microSD memory card (not included) into your **Genio MAX** to save and export all your creations and documents. The **Genio MAX** is compatible with microSD memory cards up to 32GB.



- Make sure the **Genio MAX** is turned off.
- Insert the microSD card as shown above.



Care & Maintenance

1. Keep your **Genio MAX** out of direct sunlight and away from direct sources of heat.
2. Turn off your **Genio MAX** when not using it for an extended period of time.
3. Avoid dropping your **Genio MAX** and NEVER try to dismantle it.
4. Always keep your **Genio MAX** away from water.
5. This toy contains batteries that are non-replaceable.

Australia/New Zealand

WARNING! SAFETY INSTRUCTIONS, PLEASE READ THOROUGHLY BEFORE GIVING THIS PRODUCT TO A CHILD. KEEP AWAY FROM FIRE OR HEAT SOURCE. BATTERIES CANNOT BE REPLACED.

The batteries within this toy are permanently encased. Before giving this toy to a child make sure there are no signs of damage. Regularly check the toy and dispose of it immediately if there are any signs of damage. Do not dispose of the toy in a fire, as the batteries may leak and explode. Keep batteries safely out of children's reach before disposing of them via a safe disposal system.

6. Do not leave the toy in extremely high temperatures such as close to fire or hot oven.
7. This toy is only to be connected to equipment bearing either of the following symbols  or .
8. Keep the rubber cover of the microSD port closed tightly while it is not in use in order to prevent dust or water from getting into the microSD port.

Cleaning the Genio MAX Screen

- Slightly dampen a soft, lint-free cloth with a little water and wipe the screen to loosen dirt.
- Use a clean and dry cloth to wipe the screen dry. Repeat these two steps as needed.

Cleaning the Genio MAX Cabinet

- Keep your **Genio MAX** clean by wiping it with a slightly damp cloth. Never use solvents or abrasives.



Standard guidelines for adaptor toys and electrically operated products

- The toy is not intended for children under 3 years old.
- This toy shall be used with the power supply supplied, if the power supply is supplied with the toy.
- This toy shall only be used with a power supply for toys.
- As with all electrical products, precautions should be used and observed during handling and use to prevent electric shock.
- Do not leave the toy plugged in for extended periods of time.
- Never clean a plugged-in toy with liquid.
- Never use more than one adaptor.
- Parents should periodically examine the adaptor for conditions that may result in the risk of fire, electric shock, or injury to persons. In the event of such conditions, the adaptor should be replaced and not used.
- If the pins of the plug are damaged, the plug-in power supply should be scrapped.
- If the adaptor is damaged, it cannot be used and must be replaced. Please visit www.vtech.co.uk or contact our Customer Service hotline on 0330 678 0149 (from UK), or +44 330 678 0149 (outside UK) for more information and to purchase a replacement.

Important Safeguards

Before use, please read these instructions carefully and use the adaptor strictly according to the instructions:

1. The output power taken from the supply must not exceed the rating given on the power supply.
2. The appliance is not intended to be repaired by service personnel in case of failure or component defect (adaptor should be disposed of).
3. The external flexible cable or cord of this power supply cannot be replaced; If the cord is damaged, the power supply should be scrapped.
4. The disconnection from line voltage is made by pulling the mains plug.
5. The socket-outlet shall be installed near the equipment and shall be easily accessible.
6. For indoor use only.
7. Instructions to parents: Power adaptors and power supplies for toys are not intended to be used as toys, and the use of these products by children shall be under the full supervision of parents.
8. Note that during use, some areas surrounding the LCD screen of the laptop can become quite warm to the touch. This is completely normal but it is recommended to avoid touching these warm parts for prolonged periods.






WARNING: For the purposes of recharging the battery, only use the 5V DC adaptor VT05EUK05100 provided with this toy that complies with EN61558/EN62368.

Avoid use in the following conditions:

- Extreme high or low temperatures during use, storage or transportation.
- Low air pressure at high altitude.
- Disposal of the product into fire or a hot oven, or mechanically crushing or cutting the battery, which can result in an explosion.
- Extremely high temperature and/or extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

The applied nameplate is located at the bottom of the product.

The following is an explanation of the symbols on the power adaptor:

	short-circuit-proof safety isolating power adaptor
	Class II equipment
	For Indoor Use Only
	Switch mode power supply unit
	Power adaptor for toys (non-inherently short-circuit-proof power adaptor)

Information for external power supplies (For UK and Ireland only):

Trade Mark	VTech
Commercial Registration Number	02178243
Address	Napier Court, Abingdon Science Park, Abingdon Oxon, OX14 3YT, U.K.
Model Identifier	VT05EUK05100
Input voltage/AC frequency	100-240VAC 50-60Hz
Output voltage	5VDC
Output current	1A
Output power	5W
Average active power efficiency	73.80%
No load power consumption	0.09W

Safety for Using the Battery and Charger

Important Notes:

- This charger is not a toy. This charger is not intended for use by children.
- The device will charge at temperatures between 5°C-35°C (41°F-95°F). If the device is not charging properly, please move it to a location with a suitable temperature.
- Battery is not removable and is not replaceable.
- Disconnect the device from the adaptor and turn off the device before cleaning.
- To prevent fire or electric shock, do not expose the unit to rain or moisture.
- The battery in this product must not be disposed of with household waste. This battery is recyclable, please follow your local recycling regulations.
- To preserve battery life, the **Genio MAX** will go into sleep mode automatically when there is no input for a few minutes. The Wi-Fi connection will also be disconnected when the battery power is low.
- Do not charge the device overnight or for a prolonged time.

Battery disposal/recycling

As a responsible distributor, **VTech®** is committed to ensuring correct disposal of batteries to reduce the environmental damage they can cause.

VTech® offers a returns program for products with inaccessible batteries (i.e. built-in Lithium Polymer batteries). If you're located in the UK, please email consumer_services@vtech.com with the subject "battery disposal" to obtain a returns form. If you are located in Australia / New Zealand, please contact our consumer service team (see contact details page 17)

Disposal of batteries and product



The crossed-out wheellie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.



The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in the Batteries and Accumulators Regulation.

The solid bar indicates that the product was placed on the market after 13th August, 2005.



Help protect the environment by disposing of your product or batteries responsibly.

VTech® cares for the planet.

Care for the environment and give your toy a second life by disposing of it at a small electricals collection point so all its materials can be recycled.

In the UK:

Visit www.recyclenow.com to see a list of collection points near you.

In Australia & New Zealand:

Check with your local council for kerbside collections.

WARNING

A very small percentage of the public, due to an existing condition, may experience epileptic seizures or momentary loss of consciousness when viewing certain types of flashing colours or patterns, especially on screens. While the **Genio MAX** device does not contribute to any additional risks, we do recommend that parents supervise their children while they play video games. If your child experiences dizziness, altered vision, disorientation, or convulsions, discontinue use immediately and consult your doctor. Please note that focusing on an LCD screen at close range for a prolonged period of time may cause fatigue or discomfort. We recommend that children take a 15-minute break for every hour of play.

Caution

Use the power adaptor that came with this device to charge it.

Please note: **VTech®** is the only service provider that is authorised to replace the battery on your **Genio MAX** device. Any attempt to remove or replace the battery by a third party or by yourself may damage your **Genio MAX** device and will void your warranty. If you feel your battery needs service, please contact VTech's Consumer Services Department.

NOTES:

Static electricity or Electrical fast transient/burst may cause the **Genio MAX** device to malfunction. In some cases, user data stored in the device's memory may be lost. In cases where the **Genio MAX** device is malfunctioning, reset it by pressing and holding the **Power Button** for 10 seconds until the unit turns off. Then press and hold the **Power Button** for three seconds to turn the unit on again.

Note: Maximum output voltage $\leq 150\text{mV}$.

This product is licensed under the AVC patent portfolio license for the personal use of a consumer or other uses in which it does not receive remuneration to:

(i) encode video in compliance with the AVC standard ("AVC video") and/or (ii) decode AVC video that was encoded by a consumer engaged in a personal activity and/or was obtained from a video provider licensed to provide AVC video.

No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, L.L.C. See mpegla.com

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Company: **VTech®** Electronics Europe PLC

Address: Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

Phone : 0330 678 0149 (from UK), or +44 330 678 0149 (outside UK)

DECLARATION OF CONFORMITY

Hereby, VTech Electronics Europe BV declares that the radio equipment type 5534 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.vtech.com/re-directive

Radio Frequency Band: 2400 - 2483.5MHz,

Maximum RF power: <50mW (17dBm)

Hereby, VTech Electronics Europe Plc declares that the radio equipment type 5534 is in compliance with The Radio Equipment Regulations 2017 (2017 No.1206). The full text of the Declaration of conformity is available at the following internet address: www.vtech.com/re-directive

Radio Frequency Band: 2400 - 2483.5MHz,

Maximum RF power: <50mW (17dBm)

END USER LICENSE AGREEMENT

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Creating and developing **VTech®** products is accompanied by a responsibility that we at **VTech®** take very seriously. We make every effort to ensure the accuracy of the information, which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department with any problems and/or suggestions that you might have. A service representative will be happy to help you.

UK Customers:

Phone: 0330 678 0149 (from UK) or +44 330 678 0149 (outside UK)
Website: www.vtech.co.uk/support

Australian Customers:

Phone: 1800 862 155
Website: support.vtech.com.au

NZ Customers:

Phone: 0800 400 785
Website: support.vtech.com.au

Product Warranty/ Consumer Guarantees

UK Customers:

Read our complete warranty policy online at vtech.co.uk/warranty.

Australian Customers:

VTECH ELECTRONICS (AUSTRALIA) PTY LIMITED – CONSUMER GUARANTEES

Under the Australian Consumer Law, a number of consumer guarantees apply to goods and services supplied by VTech Electronics (Australia) Pty Limited. Please refer to vtech.com.au/consumerguarantees for further information.

Dear customer,

Please take a few moments to read our Privacy Policy to get full information regarding how your personal data is handled by **VTech®**. This Privacy Policy is available at www.vtech.co.uk/privacy_policy

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